



2019 GUEST INFORMATION

We are so thankful that you have chosen Camp Mishewah for your summer camping experience. We hope this information will be of help to you and your family as you settle in at Mishewah. Our goal is to make it an enjoyable experience for all campers. If everyone follows these guidelines, our camps will run efficiently and smoothly. If you have any further questions, please let us know.

Check –In Time is 3:00 p.m. on Saturdays. **We will be unable to accommodate campers arriving before that time.** Our staff needs time between camps to clean and prepare for your arrival. We kindly ask that you **do not** bring your trailer into the camping area until you have checked in. If you arrive early, please wait until your campsite is ready before setting up. For everyone’s safety, please refrain from blocking roadways and walking areas.

Check-Out Time is 11:00 a.m. on Saturdays. Please vacate your site/room/cabin by that time so we can prepare for the next guests. Please visit the office to check-out and pay any outstanding fees.

Program Fees: We provide a number of helpful, fun and interesting programs at Family Camp, including child care, waterfront supervision and maintenance services. We require all campers to contribute to our program fund.

- \$25. + HST per person per week
- Capped at \$100. + HST for family of 5 or more (parents and dependent children)

Items for Purchase: Our office stocks **bags of ice for sale** for coolers. We also have **freezer space available for purchase.** Details will be provided upon arrival. We run a Tuck Shop where you can purchase **snacks and cool treats** each afternoon. In the evenings, the Café sells **ice cream cones and shakes.**

Boats & Watercraft: You are welcome to bring your boats to camp. Please pick up our **Boating Guidelines** upon your arrival at camp and register your boat at the office. You will need permission to park at the dock.

Food Services: Our dining hall provides meals for ministry staff, and family campers wishing to purchase meal tickets. Meals available for purchase begin on the Sunday of each week. Please purchase tickets at least one day ahead of the meal(s) you plan to eat in the dining hall so our kitchen staff can be prepared. Meal tickets are not available for Saturday lunch. **We are unable to provide special food items or storage. If you bring your own food items, we will work with you to prepare them. Speak to the camp director upon arrival.**

- If you have food allergies or sensitivities, you will need to provide your own substitutions.
- We do not have the facilities to provide refrigeration for your items.
- The menu will be posted on the bulletin board at the Camp Office.

Food Storage: In accordance with directives from our local health unit regarding the maintenance of refrigeration units, Camp Mishewah is not able to offer refrigerator space for use. We keep a supply of bagged ice at the Camp Office that you may purchase for your cooler (\$4). Freezer space is available for \$10, which includes a bag for your items.

Campsite Hook-Up: Only heavy duty outdoor cords may be used.

- No less than 14 gauge for 15 amp trailers
- No less than “outdoor #10 gauge” for 30 amp service
- Working smoke detector is required
- CO2 detector required if using propane

Bicycles: You are welcome to bring bicycles to camp. Parents need to instruct children on safe cycling practices. **Helmets must be worn by children under the age of 18.** Cycling is not permitted after dusk. Consideration needs to be given to pedestrians, and respect given to other campers and their sites. Bikes must be stored at the campsites in a neat and orderly fashion and not left elsewhere on the campgrounds.

Seasonal Residents: The ECM Board of Directors and Camp Mishewah reserve the right to state the size of trailers that park at the campgrounds for the season. If you are replacing an existing unit, approval must be granted first. Please email the new specifications to info@ecmcamps.ca with your request. The building of new decks, gazebos, tents and dining tents must also have approval. Obstruction of passageways for emergency and maintenance vehicles needs to be avoided. **Seasonal Campers Program Fees** for family camps will also apply, available in the Seasonal Campers Package.

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Purchases, Payments & Invoicing: We accept cash for all services, but for those people that do not carry cash, we do have an account system option. All your purchases (tuck, ice cream, boat rentals, swimming lessons, etc.) are recorded and you will be invoiced at the end of each week. If you chose this option, you need to register for this at the office and **be prepared to pay the total amount due at the end of each Family Camp week.**

Washrooms & Water Usage:

- Mishewah's water supply comes from a well. We ask that water be used carefully. Please try and keep your showers short.
- Our rural septic system is put to the test each summer. Instruct your family to use just enough toilet paper and please do not flush anything but human waste and toilet paper.
- At times the water pressure may be low. This can be due to several showers running at once, the dishwasher being used in the kitchen, etc. Please be patient. Have your showers at low use times of the day. Getting up early treats you to some lovely sunrises!
- As part of our protection plan for children and youth and for the protection of adults on the grounds, there is to be absolutely no cell phone usage in the washrooms.
- The washrooms will be cleaned daily. Signs are posted when the staff are cleaning. Please respect when they are closed and remember that Family Camps put a lot of stress on our washrooms.

Parking: If you are staying in a cabin, you may park your vehicle by the cabin. Please be considerate of your neighbours. Speak to each other about a good placement for your car. Campsites and Lakeside Suite guests must use the parking area. Please do not park trailers in the parking area.

Campfires are not permitted at individual campsites. There is a fire pit by the lake near the family camp beach. It is available for anyone who wishes to have a campfire. Wood is provided. Please obey instructions regarding fire bans.

Merchandise for Sale: Come and visit the Camp Office and see what we have for sale. Lots of great items to remind you of your time at Mishewah!

Garbage & Recycling: Mishewah uses a waste management system. Food waste must be drained of liquid then placed in a garbage bag. Garbage containers can be found near your campsite or cabin. Please separate the recyclable items and place in the blue bins provided. Acceptable items are posted at each blue bin. We ask that you take the time to sort items so we can be environmentally responsible. If you are unsure of an item, please ask. The Maintenance Team will gather garbage and recycling at approximately 6:30 pm daily. After that time please do not place garbage outdoors so that we do not attract wildlife!

We ask that everyone work to keep Mishewah looking beautiful. Please be careful not to litter and if you see garbage on the ground, take the time to pick it up. Larger items that you wish to dispose of cannot be collected by the Maintenance Team. These items must be taken to the dump by you. Please do not let us pay for your garbage disposal fees. Finally, we ask that children do not hop onto the garbage trailer.

Wildlife: We are a wilderness campground. Mosquitoes abound and black flies and other flying pests are present, depending on weather conditions! Use insect repellent and long sleeved clothing. There are bears! No food should be left outside and no garbage should be placed in the garbage bins after the evening pick up at 6:30 pm. Please do not feed any wildlife. Note that our creek is a nesting grounds for painted turtles and the creek shoreline is protected by the Ministry of Environment. **Do not throw the rocks along the lake and creek shores into the water.**

Mail: Our mail is picked up and delivered each day at the end of the laneway, Monday to Friday. We do have a mailbox at the Camp Office that you may place outgoing mail in.

Children: During chapel sessions in the morning, the children's programs follow a protection plan. Children 10 and under must be signed in and out by a parent. They may not be released until you come to pick them up. Please be considerate of the volunteers and be prompt. Parents must be aware of where their children are at all times during the day. Young children must not be left unattended. The water is not a safe place without adult supervision at all times.

Quiet Time: We are living in community while at Mishewah. Please be considerate of everyone by honouring the **11:00 pm – 8:00 am** quiet time.

Thank you. We hope you enjoy your stay at Mishewah. Please inquire at the office if you have any questions or concerns. Have a wonderful stay.